

Baldwin Park Resident Owned Utility District (BPROUD)

Terms & Conditions of Service

BPROUD offers electric generation at competitive rates. Current rates can be reviewed at bproud.baldwinpark.com or by calling (626) 214-1662. Any changes to BPROUD rates will be adopted at duly noticed public hearings of the Baldwin Park City Council.

Southern California Edison (SCE) also charges BPROUD customers authorized fees for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you purchase energy from BPROUD or SCE.

BILLING: Each month, BPROUD customers receive a single monthly bill from SCE. This bill includes all recent electric charges, including BPROUD's power generation charges. For your convenience, SCE forwards the power generation portion of the bill payment to BPROUD. SCE will continue to charge you for the Transmission and Delivery services they provide.

ENROLLMENT: Effective October 1, 2020, BPROUD will become the default electric power provider within the City of Baldwin Park for residential non-Net Energy Metering customers. These customers will be automatically enrolled in BPROUD's Smart Choice program on that date. You may choose to enroll in BPROUD Green, 100% Renewable service which provides 100% clean, renewable energy service at very competitive prices. Small and medium commercial customers will be enrolled in June 2021 with Net Energy Metering customers starting enrollment in October 2021.

Customers enrolled in BPROUD's Green Choice may opt back to BPROUD Smart Choice at any time.

To sign up for the BPROUD Green 100% Renewable option, please visit bproud.baldwinpark.com or call BPROUD at (626) 214-1662.

CARE PROGRAM: If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, you will continue to receive all CARE benefits and discounts upon enrollment in BPROUD.

OPT OUT: You have the right to opt out of BPROUD. If you decide to return to SCE after the 60-day opt out period, SCE will charge a one-time account processing fee. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service. For details on SCE's rates, terms and conditions, please visit sce.com. You will not be charged any fees if you opt out within the first 60 days after your automatic enrollment with BPROUD or if you cancel electric service altogether (for example, if you move). If you opt out, you will still be charged for all electricity you used before the transfer of electric service. Accounts will be transferred on the day the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call BPROUD or visit bproud.baldwinpark.com. Have your electric bill handy so that we can process the request.

FAILURE TO PAY: BPROUD may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the BPROUD charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.

For more information, please call BPROUD at (626) 214-1662.